

#### **CREMATORIA PRICE INFORMATION**

The Crematoria options available in this area, along with the prices and times of services, are as follows:

| •                       | Standard  | Standard Fee Attended Service                          |         | Unattended Service Fee          |             | Reduced Fee Attended Service    |  |  |
|-------------------------|-----------|--|---------|---------------------------------|-------------|---------------------------------|--|--|
| Crematorium Name        | Fee       | Days/Times<br>this fee applies                         | Fee     | Days/Times<br>this fee applies  | Fee         | Days/Times this fee applies     |  |  |
| Durham Crematorium      | £810.00   | Mon -Fri, 9:00am -<br>3:30pm                           | £535.00 | Mon - Fri, 8:00am and<br>8:15am | £730.00     | Mon - Fri, 9:00am and<br>9:30am |  |  |
| Darlington Crematorium  | £982.00   | Mon -Thur, 9:00am -<br>4:00pm; Fri, 9:00am -<br>3:00pm | £782.00 | by arrangement                  | not offered | not offered                     |  |  |
| Wear Valley Crematorium | £1,150.00 | Mon - Fri, 9:00am -<br>4:00pm                          | £550.00 | Mon -Fri, 8:15am and<br>8:20am  | £848.00     | Mon - Fri, 9:30am               |  |  |
|                         |           |  |         |                                 |             |                                 |  |  |
|                         |           |  |         |                                 |             |                                 |  |  |
|                         |           |  |         |                                 |             |                                 |  |  |
|                         |           |  |         |                                 |             |                                 |  |  |
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|                         |           |  |         |                                 |             |                                 |  |  |

#### **Further Information**

For more detail concerning the products, services and prices charged by local crematoria, please refer to the "Supporting Information Folder" or speak to a member of our team for additional guidance. We can also provide you with printed copies of this information or any of the documents contained within the Supporting Information Folder. These can also be emailed to you if you prefer.

Revised: 12/02/2024

## Durham Crematorium — Fees & Charges - With effect from 1st April 2023

| Adult cremation (over 18 years)               |   | £810.00  |
|---|---|----------|
| Discounted times (9am or 9.30)                |   | £730.00  |
| Saturday morning cremations                   |   | £1165.00 |
| Direct cremation (Unattended – 8am or 8.15am) |   | £535.00  |
| Direct cremation (Attended – 8.30 am)         | × | £675.00  |
| Body Parts                                    |   | £39      |

The adult cremations above all include the medical referee fee, and an ashes box.

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|---|-----------------------|----------------|--|--|
| Child up to one month (including stillborn)                     | Fi                    | Free of charge |  |  |
| Child over one month and not exceeding 18 years                 | Fi                    | Free of charge |  |  |
| NVF (24 weeks gestation or less) (9am or 9.30 only)             |                       | ee of charge   |  |  |
| The child cremations above will are not subject to media        |                       |                |  |  |
| Ashes boxes for children are not included, and can be pu        | rchased separately.   | V.             |  |  |
| Use of chapel for service only (9am, 9.30, 3pm or 3.30)         |                       | £200.00        |  |  |
| Use of chapel for service only (Between 10.am and 2.30)         |                       | £600.00        |  |  |
| Additional half hour service (Double slot)                      |                       | £100.00        |  |  |
| Strewing of cremated remains from other crematoria              |                       | £50.00         |  |  |
| Cancellation (less than 48 hours' notice)                       |                       | £250.00        |  |  |
| Overrun exceeding 10 minutes                                    |                       | £50.00         |  |  |
| Use of organ (crematorium fee)                                  |                       | £5.00          |  |  |
| Mohanda   |                       |                |  |  |
| Webcasts: Webcast   | (640 - 60)(47)        | 540.00         |  |  |
| Download of webcast (MP4 file)                                  | (£40 + £8 VAT)        | £48.00         |  |  |
| DVD or USB of webcast (MP4 file)                                | (£26.67 + £5.33 VA    | •              |  |  |
| DVD OI C3B OF WEDCast   | (£24.17 + £4.83 VA    | T) £29.00      |  |  |
| Recordings:   |                       |                |  |  |
| Downloadable link (MP4 file)                                    | (£26.67 + £5.33 VA    | T) £32.00      |  |  |
| DVD or USB of service   | (£40 + £8 VAT)        | £48.00         |  |  |
|   | (210 - 20 1/11)       | 240.00         |  |  |
| Visual tributes:  |                       |                |  |  |
| Visual tribute – single image                                   | (£13.33 + £2.67 VA    | T) £16.00      |  |  |
| Visual tribute – slideshow 25 images no music                   | (£33.33 + £6.67 VA    | •              |  |  |
| Visual tribute - every additional 25 images no music            | (£20 + £4 VAT)        | £24.00         |  |  |
| Visual tribute – slideshow 25 images with music                 | (£60 + £12 VAT)       | £72.00         |  |  |
| Visual tribute – every additional 25 images with music          | (£20 + £4 VAT)        | £24.00         |  |  |
| Family video file   | (£13.33 + £2.67 VA    | T) £16.00      |  |  |
| Downloadable MP4 video file                                     | (£13.33 + £2.67 VA    | T) £16.00      |  |  |
| DVD or USB of visual tribute                                    | (£24.17 + £4.83 VA    | T) £29.00      |  |  |
| Urgent Service Fee  | (£75.00 + £15 VAT)    | £90.00         |  |  |
| Ash Box   |                       | £15.00         |  |  |
| Scatter Tube  |                       | £12.00         |  |  |
| Other urn prices/brochure are available on request from office. |                       | E12.00         |  |  |
|   |                       | 5.7            |  |  |



# CREMATION & BURIAL FEES 2023 - 2024

| CREMATION (VAT EXEMPT)  |                       |  |  |  |
|---|-----------------------|--|--|--|
| A baby not exceeding twelve months  |                       | No Fee   |  |  |
| A child exceeding twelve months but not exceeding eighteen years  |                       |  |  |  |
| A person whose age at the time of death exceeds eighteen years  |                       |  |  |  |
| (this fee includes £22.00 for Medical Referee Fees and £60.00 for an Environmental Surcharge)   |                       |  |  |  |
| After post mortem remains   | £                     | 220.00   |  |  |
| The above includes:- Scattering of cremated remains within our Gardens of Remembrance at an unreserved time; Certificate of Cremation; also use of Chapel (20 minutes), music engine and all attendance after coffin is placed on catafalque by Funeral Director. |                       |  |  |  |
| Direct to Crematorium , a person whose age at the time of death exceeds eighteen years (this fee includes £22.00 for Medical Referee Fees and £60.00 for an Environmental Surcharge and is a temporary discounted charge which may be withdrawn)                  | £                     | 782.00   |  |  |
| ADDITIONAL CHARGES (VAT EXEMPT)   |                       |  |  |  |
| Scattering of cremated remains at a reserved time   | £                     | 50.00  |  |  |
| Extended use of Chapel (20 minutes)   | £                     | 120.00   |  |  |
| Medical Referee Fees  | £                     | 22.00  |  |  |
| Environmental Surcharge   | £                     | 60.00  |  |  |
| 1557710111 (1115.056 (1115.117)   |                       |  |  |  |
| ADDITIONAL CHARGES (INC VAT)  |                       |  |  |  |
| Live webcast  | £                     | 48.00  |  |  |
|   |                       | 48.00<br>54.00   |  |  |
| Live webcast  |                       |  |  |  |
| Live webcast & 28 days availability   | £                     | 54.00  |  |  |
| Live webcast  Live webcast & 28 days availability  DVD/Blu Ray/USB copy of webcast  | £                     | 54.00<br>60.00   |  |  |
| Live webcast  Live webcast & 28 days availability   | £<br>£                | 54.00<br>60.00<br>30.00  |  |  |
| Live webcast  Live webcast & 28 days availability   | £<br>£<br>£           | 54.00<br>60.00<br>30.00<br>15.00   |  |  |
| Live webcast & 28 days availability   | £<br>£<br>£<br>£      | 54.00<br>60.00<br>30.00<br>15.00<br>45.00  |  |  |
| Live webcast & 28 days availability   | £<br>£<br>£<br>£      | 54.00<br>60.00<br>30.00<br>15.00<br>45.00<br>80.00                                     |  |  |
| Live webcast & 28 days availability   | £<br>£<br>£<br>£      | 54.00<br>60.00<br>30.00<br>15.00<br>45.00<br>80.00                                     |  |  |
| Live webcast & 28 days availability   | £<br>£<br>£<br>£<br>£ | 54.00<br>60.00<br>30.00<br>15.00<br>45.00<br>80.00<br>20.00                            |  |  |
| Live webcast & 28 days availability   | £<br>£<br>£<br>£      | 54.00<br>60.00<br>30.00<br>15.00<br>45.00<br>80.00<br>20.00                            |  |  |
| Live webcast & 28 days availability   | £<br>£<br>£<br>£<br>£ | 54.00<br>60.00<br>30.00<br>15.00<br>45.00<br>80.00<br>20.00                            |  |  |
| Live webcast & 28 days availability   | £ £ £ £ £             | 54.00<br>60.00<br>30.00<br>15.00<br>45.00<br>80.00<br>20.00<br>80.00<br>50.00<br>40.00 |  |  |

| INTERMENTS (VAT EXEMPT)   |   |         |  |  |
|---|---|---------|--|--|
| For the interment in a grave in respect of which the exclusive right of burial <b>HAS NOT</b> been granted, the fees we be <b>trebled</b> where the person interred is not a resident of the Borough of Darlington at the time of death. For a interment in a grave which the exclusive right of burial <b>HAS</b> been granted. the fees will be <b>doubled</b> where the person interred is not a resident of the Borough of Darlington at the time of death. |   |         |  |  |
| A baby not exceeding twelve months  |   |         |  |  |
| A child exceeding twelve months but not exceeding eighteen years  |   |         |  |  |
| A person whose age at the time of death exceeds eighteen years  | f | 990.00  |  |  |
| Interment of cremated remains   | f | 220.00  |  |  |
| EXCLUSIVE BURIAL RIGHTS (VAT EXEMPT)  |   |         |  |  |
| The following fees will be <b>doubled</b> if purchased by a non resident of Darlington prior to a burial.   |   |         |  |  |
| Exclusive Right of Burial for a period of 50 years  | £ | 1010.00 |  |  |
| Half plot (for cremated remains)  | £ | 505.00  |  |  |
| Quarter plot (for cremated remains or baby)   | £ | 253.00  |  |  |
| ADDITIONAL CHARGES  |   |         |  |  |
| Exhumation of a body (excluding re-interment)   | £ | 2150.00 |  |  |
| Exhumation of cremated remains (excluding re-interment)   | £ | 550.00  |  |  |
| Scattering cremated remains on a grave  | £ | 50.00   |  |  |
| Use of Victorian Chapel (Burials only)  | £ | 120.00  |  |  |
| Indemnity Form (including issue of Duplicate Grant of Right of Burial)  | £ | 50.00   |  |  |
| Interment of after post mortem remains  |   |         |  |  |
| Initial grave maintenance charges (traditional sites only)  |   |         |  |  |
| Annual grave maintenance (traditional sites only)   | £ | 38.00   |  |  |
| CEMETERY MEMORIAL RIGHTS  |   |         |  |  |
| The right to erect or place a memorial on a grave or vault can only be carried out in respect of gravesites where the exclusive right of burial has been granted:   |   |         |  |  |
| The charges include: i) checking of paperwork and issuing of a memorial grant; ii) inspection of memorials periodically to ensure stability and safety to other cemetery users.   |   |         |  |  |
| The following fees will be doubled if the memorial is for a person who was a non resident at time of death.   |   |         |  |  |
| Permit to erect Headstone/Memorial in accordance with current regulations   | £ | 220.00  |  |  |
| Kerbs - traditional sites only  |   |         |  |  |
| Vase - with inscription   | £ | 80.00   |  |  |
| - which does not include a surname or date  |   | NO FEE  |  |  |
| (THIS IS THE ONLY OPTION AVAILABLE FOR UNPURCHASED SITES)   |   |         |  |  |
| Additional Inscription  | £ | 80.00   |  |  |
| In addition to the above a charge may be made for work carried out by the Cemetery Staff for setting out and any other work connected with erection of memorials etc.   |   |         |  |  |

## Wear Valley Crematorium



Coundon, Bishop Auckland, County Durham, DL14 8NR

Tel: 01388 722606

Email: wearvalley.crematorium@thecmg.co.uk Web: www.wearvalleycrematorium.co.uk

#### Dear All

We understand that families suffering a bereavement may have concerns about the cost of a funeral. In recognition of this, we always try to minimise any changes to our fees.

However, like any business or household we are not immune to rising costs and the last three years proved to be a very challenging period. Across our network of 45 crematoria, our operating costs have increased by 20 per cent since 2020.

We have tried, as much as possible, to absorb this significant cost inflation, at the same time as maintaining the same standard of service and facilities that we know you and your clients appreciate. Sadly, however, we do not feel that the measures we have taken to date are sustainable in the longer term.

We have therefore made the difficult decision to increase some of our fees. These fees will now be all-inclusive, meaning it is no longer necessary for us to apply a separate fuel surcharge.

From Monday 12 February 2024 our fee for the attended/full-service cremation service will be £1150.00

Our fee structure continues to provide a choice of different price levels so families can access high quality facilities at a price that fits with their budget.

#### The "off-peak"/early morning service remains at a discounted fee of £730.00

The cost of an unattended direct cremation has remained unchanged since it was introduced in 2018 but will now increase by 3 per cent to £550.00

Thank you for your understanding and continued support.

Yours sincerely,

Andrea Todd

**Business Leader** 

### Wear Valley Crematorium

Coundon Road, Bishop Auckland, County Durham, DL14 8NR 01388 722606 | wearvalley crematorium & thecmg.co.uk www.thecrematoriumandmemoriaidroup.co.uk



### Price Information - Effective from 12th February 2024

Full Adult Cremation Fee (60 minute total slot length)

£1,150

Reduced Fee Cremation Service (9:30am service only - 60 minute total slot length)

£848

Weekend Services

Saturday £1,513 | Sunday £2,004

#### The above cremation fees include:

- All professional services relating to the administration and registration of the cremation, in line with statutory regulation,
- The use of our Chapel along with the assistance of a trained staff member on the day of the service.
- The provision of music during the funeral service (please contact the Crematorium for details of our available options).
- The sensitive handling of the cremation in line with environmental legislation.
- The appropriate national environmental levy for mercury abatement.
- The scattering or interment of the ashes within our Gardens of Remembrance, or the preparation for their removal along with the Cremation Certificate.
- Alternatively, we will look after the ashes for an indefinite period without charge.

#### Direct Cremation Fees

Unattended (no service)\* £550 | Attended £730

\* Direct Cremation is an unattended service at 8.15am or 8.20am with no mourners present. Direct Cremation Attended allows a small number of mourners to be present. The Funeral Director will be required to deliver the coffin to the catafalque with sufficient bearers.

#### Miscellaneous Fees

| Monday - Friday Fees                                  |        | Service Webcast, Live Streaming and Record              | ings  |
|---|--------|---|-------|
| Full Adult Cremation Fee                              | £1,150 | Live + On Demand + Downloadable                         | £54   |
| Service for a Child (up to their 18th birthday) No    | Charge | Keepsake of Service or Tribute (DVD/USB/Blu-ray)        | £55   |
| Use of Chapel (extra time or memorial/burial service) | £455   | Visual Tributes   |       |
| Weekend Fees  |        | Single Halo Image Complime                              | ntary |
| Full Adult Cremation Fee (Saturday)                   | £1,513 | Additional Halo Image                                   | £12   |
| Full Adult Cremation Fee (Sunday)                     | £2,004 | Basic Slideshow (up to 25 images with no music)         | £49   |
| Service for a Child (up to their 18th birthday)       | £1,022 | For every additional 25 images                          | £22   |
| Additional Fees                                       |        | Music Tribute (up to 25 images with music)              | £74   |
| Use of Chapel (extra time or memorial/burial service) | £455   | For every additional 25 images                          | £22   |
| Cremation of a body part                              | £263   | Themed Tribute (up to 25 images, pro edited with music) | £95   |
| Fee for the provision of a bearer                     | £27    | Family made Tribute                                     | £30   |
|   |        | Additional Keepsake of Service                          |       |
| Duplicate Cremation Certificate/                      | £24    | or Tribute (DVD/USB/Blu-ray)                            | £30   |
| Out of Country Certificate                            | 077    | Keepsake Video Book                                     | £95   |
| Fee to split ashes                                    | £33    | Keepsake Memory Box                                     | £130  |
| The scattering of ashes cremated elsewhere            | £97    | Downloadable copy of Music Themed Tribute               | £10   |
|   |        | Extra production work                                   | £22   |